


|  Law Offices of Delsack & Assoc., P.C.<br>www . California Lemon Law Repair Log . COM   |  |                    |  |                |                  | <b>REPAIR ORDER LOG</b> |                | PRINT<br>COPY |  |
|--|--|--------------------|--|----------------|------------------|-------------------------|----------------|---------------|--|
| TOLL FREE 1-888-EXLEMON (1-888-395-3666) <a href="mailto:info@delsacklaw.com">info@delsacklaw.com</a> <a href="http://www.lemonlawspecialists.com">www.lemonlawspecialists.com</a>   |  |                    |  |                |                  |                         |                |               |  |
| <ul style="list-style-type: none"> <li>Always obtain a copy of the work order when you leave the vehicle, and a copy of the completed repair order on picking up your vehicle. Be sure that the work order reflects your own words and comments. If your complaint(s) are misstated have the Service Advisor revise and/or add your corrected words.</li> </ul>                      |  |                    |  |                |                  |                         |                |               |  |
| <ul style="list-style-type: none"> <li>If you previously brought your car to the dealer for the same complaint but the dealer could not duplicate your concern, demand a test drive with the Service Advisor or Manager. Attempt to duplicate the problem during the drive. If successful, have the technician write on the repair order "Verified customer's complaint."</li> </ul> |  |                    |  |                |                  |                         |                |               |  |
| <ul style="list-style-type: none"> <li>If the problem recurs, even if only five minutes later, and you leave your car at the dealer again, have the technician write up a new work or repair order, with a separate and new repair order number. This prevents the dealer from combining several repair visits into one.</li> </ul>  |  |                    |  |                |                  |                         |                |               |  |
| <ul style="list-style-type: none"> <li>These steps will help to create a complete record of the vehicle's history and may be important to prove and win your case.</li> </ul>  |  |                    |  |                |                  |                         |                |               |  |
| Date Opened: _____   |  | Date Closed: _____ |  | DAYS IN REPAIR | # of Days: _____ | Cum. # of Days: _____   | Mileage: _____ |               |  |
| Problem(s) Complained of:  |  |                    |  | Comments:      |                  |                         |                |               |  |
| Date Opened: _____   |  | Date Closed: _____ |  | DAYS IN REPAIR | # of Days: _____ | Cum. # of Days: _____   | Mileage: _____ |               |  |
| Problem(s) Complained of:  |  |                    |  | Comments:      |                  |                         |                |               |  |
| Date Opened: _____   |  | Date Closed: _____ |  | DAYS IN REPAIR | # of Days: _____ | Cum. # of Days: _____   | Mileage: _____ |               |  |
| Problem(s) Complained of:  |  |                    |  | Comments:      |                  |                         |                |               |  |
| Date Opened: _____   |  | Date Closed: _____ |  | DAYS IN REPAIR | # of Days: _____ | Cum. # of Days: _____   | Mileage: _____ |               |  |
| Problem(s) Complained of:  |  |                    |  | Comments:      |                  |                         |                |               |  |

